



Canamex Communications
Corporation

Faster Care Response in Hospitals, PageRouter - Onsite paging for better and more reliable healthcare

MARKHAM, Ontario--[\(BUSINESS WIRE\)](#)--In order to speed care and improve pager reliability, St. Ann's Community, a long term care facility in Rochester, New York, was ready to move beyond an older onsite paging system and the use of a commercial paging company.

"Pager coverage was inconsistent, especially in the elevators and basements, and we sometimes resorted to phone tag to dispatch staff for admissions and discharges," says Jack Pease, Senior VP Administrator for St. Ann's Community. "To better serve our residents and increase our responsiveness to their needs, we sought a faster, more reliable, and flexible paging system that would integrate our onsite-offsite paging requirements."

When St. Ann's implemented the PageRouter Paging Management System, Pease found that pages reached all areas of its 19-story and 10-story facilities within seconds. Because the system automatically monitors and re-transmits pages if transmission is unconfirmed, it further strengthened reliability; and automatic documentation of all pages by pager and time of transmission offered some desired liability protection as well.

This paging management system can help administrators adjust to inevitable last minute staffing changes with a speed and flexibility not found in traditional paging systems, which often require IT department involvement. Instead, from any computer browser screen, even remotely from home, supervisors can make work groups on-the-fly. They can add and remove staff from groups or departments as easily as dragging and dropping a name into the group or department via Windows-type visual maps.

"With the PageRouter system, our caregivers respond to residents' needs faster and more expertly than ever," says Pease. "We've found it especially helpful in grouping staff on admissions and discharges, so residents feel right at home and get the care they need. The ability to quickly coordinate our staff and resources, while important in routine care, would be truly essential for any emergency or disaster when every second counts."

"By integrating our onsite-offsite paging into one reliable system, we're actually saving money every month by avoiding excessive commercial paging charges and other fees," concludes Pease. "Any facility wanting to deliver better, faster healthcare with fewer required resources should look into an advanced paging management system."

Canamex Communications Corporation is the developer of the [PageRouter Paging Management System](#) and [QUIKPAGER Wireless](#) product line. [QUIKPAGER 2400](#) can be found in nearly 40% of hospitals in the United States. Contact Canamex at 800-387-4237 for a demonstration, visit them at www.canamexcom.com or write to 200 Riviera Drive, Markham, Ontario, L3R 5M1, Canada.

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