

Voice Prompt Modules



8 3/4" x 4 7/8" x 1 1/4"
(22 x 12.4 x 3.2 cm)

Use the Voice Prompt module to page from touch-tone telephones. The Voice Prompt module delivers messages in TAP protocol on a serial connection to the following Canamex paging products:

- DigiPager Wireless
- QUIKPAGER Wireless
- QUIKTEL Wireless
- PageRouter software systems

There are two models: The 2-LVU for (2) analog telephone lines and the 4-LVU for (4) analog telephone lines. The operation is the same for both models.

The Voice Prompt module can simultaneously answer calls by playing independent voice prompts to each caller. Voice prompts guide callers to enter a pager ID and a numeric message. Voice prompts can be overridden at any time by entering a touch-tone response. Callers can quickly trigger text canned messages stored in QUIKPAGER Wireless or in PageRouter.

OPERATION

Use PBX Telephone Lines

It is recommended to program the PBX lines from your telephone system in "hunting mode" so that callers always dial the same extension number. The PBX will automatically route the call to the next analog line connected to the Voice Prompt module if the first line is already busy.

Paging Guided by Voice Prompts

The Voice Prompt module answers with "**Please enter Pager ID and #**". After the caller enters the pager ID using the touch-tone pad, the Voice Prompt module will ask: "**Enter your telephone number and #**". After the caller enters a number and #, the message is sent to the paging unit. The message is transmitted within a few seconds.

The Voice Prompt module has an internal queue memory to store messages in process for delivery to the paging units on a first-in first-out basis. An internal battery protects messages in process in case of power failure or disconnection.

Page canned text messages using touch-tones

Users calling the Voice Prompt module can trigger programmable text canned messages stored in the QUIKPAGER Wireless unit or in the PageRouter System. The QUIKPAGER Wireless can be programmed with (6) text canned messages of up to (60) characters while PageRouter can accept an unlimited number of canned messages of up to 235 characters.



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PageRouter Pro

The Next Generation of Message Management Technology

No programming needed

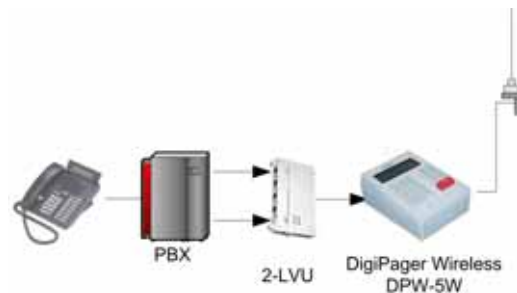
There is no need to program the Voice Prompt module, which is self-contained unit. Optionally, the Voice Prompt module can verify the pager ID validity by downloading the Directory programming from the QUIKPAGER Wireless via the RS-232 serial cable connection. The caller will hear "Invalid Pager ID" if the wrong pager ID is entered. A 4-LVU/2-LVU module can be installed in seconds.

Paging Messages from automated devices

The Voice Prompt module can accept calls from automated dialers from alarm devices. In this case, voice prompts are overridden and the module will accept a message format [pager ID] [#] [message] [#]. The message can be codes to trigger programmed canned messages in a paging unit.

APPLICATION EXAMPLES

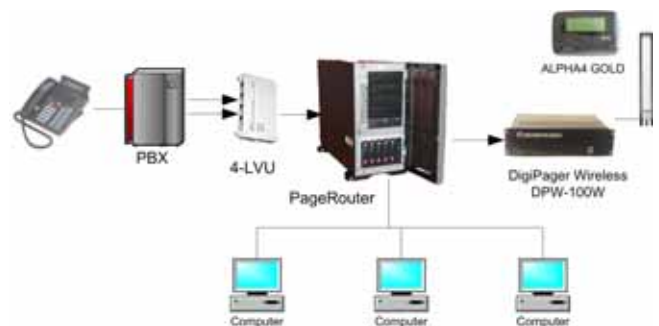
A large Retail Store can page sales agents to quickly take care of customers by sending the area in the store where help is needed. They connected (2) analogue telephone lines to a 2-LVU to avoid busy lines.



A busy Nursing home sends text messages to staff from the receptionist's QUIKPAGER keyboard. In addition, staff can call the telephone extensions connected to the 4-LVU to page using touch-tone phones. They can trigger canned messages programmed in the QUIKPAGER unit. They are using a 4-LVU to avoid busy lines when paging.



A large manufacturer in Ohio uses PageRouter to send text messages to 200 staff members with onsite pagers. They use a 4-LVU to page critical messages in seconds. For example, John picks up any phone and dials the 4-LVU extension number. When the 4-LVU answers, he quickly enters the pager ID and a code number to trigger a canned message, overriding voice prompts because he is already used to the paging process. For example, "Mechanics needed at machine 32." Other staff can simultaneously page using other telephones or from any number of network computers.



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