

WebPager User Interface & Management Application



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WebPager

User Interface and Management Application

WebPager is the user-interface for TeraPage, TeraMessage and TeraChat

Authorized staff can use any standard web browser, on any network or internet-connected computer, to securely send messages, and perform user administration. Packed with useful features, WebPager is a powerful tool for reliable and user-friendly operation.



Sending Messages is easy!

Either enter the recipient's name in the predictive search field, or select as required from the lists of Users, Groups and Departments. Type your message content and click "Send".

Online status

A helpful indicator icon beside each recipient name shows their online status for TeraMessage, TeraChat and TeraPage users.

- **Green icon:** A user with an Android smartphone/tablet is available to receive a TeraMessage.
- **Apple icon:** A user with an Apple device has been registered in the PageRouter server through the Apple Push Notification Service in order to receive TeraMessage alerts and notifications.
- **Pager icon:** A user has an in-house pager to receive critical and emergency messages.

Scheduled Messages

Each user can schedule messages for transmission to other users, Departments and Groups, at a future date and time. *i.e.:* Send reminders to staff.

When needed, a user can program to repeat each scheduled transmission at a selected interval. *i.e.:* Program to send "meeting remainder" every Friday at 2:00 PM up to June 15th.

User Name	Short ID	Department	TM	TC	P	Groups	Departments	Read Messages
Admin User	100					CS Managers 402	Customer Service 205	
Amanda Cohen	232					CS Swing Shift 403	Emergency Response 201	
Andrea Gould	120	Maintenance				CS Team A 415	IT 204	
Bryan Thomas	101					CS Team B 404	Maintenance 202	
Cassandra Tooley	122					CS Team C 411	On-Call 200	
Cathy Thompson	138					ER Day Shift 407	Security 203	
David Lundy	133					ER Night Shift 400	Warehouse 206	
Elaine Ericson	115					IT Managers 301		
Ernie Jackson	110					Night Shift 712		
Frank Bisbee	108					Nursing 214		

Canned Messages

Canned messages save time when sending the same message content. Canned messages follow the users regardless of which computer they use to send messages.

The Administrator can turn off displaying Department and Global canned messages for each user.

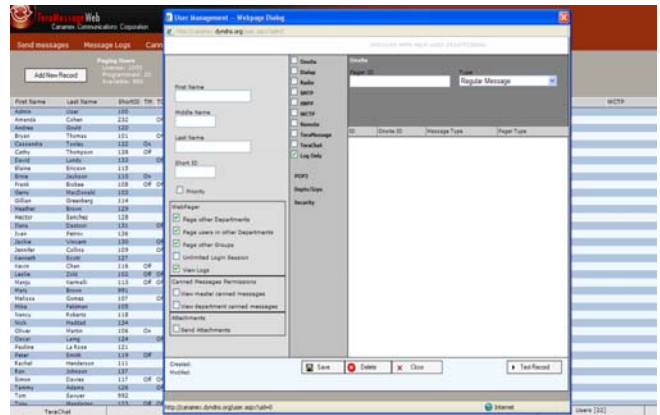


Programming users

As the Administrator, you can use **WebPager** to program Users from anywhere, by using a browser on a network computer.

There are selectable options on each record so you can customize the experience for each User:

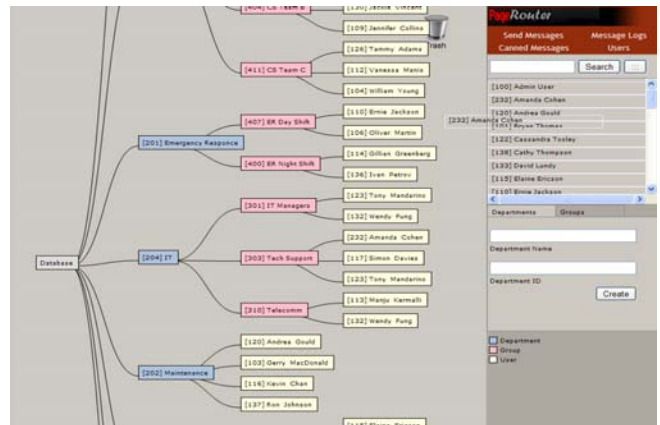
- Select one or more message destinations.
- Control message recipient list.
- Program Username and Password Access
- Select Security Access Level.
- Assign User to Departments & Groups.
- Give permission to view the log of sent and received messages.



Organize staff by Departments and Groups

Organizing Users into Departments and Groups serves **two very important functions**:

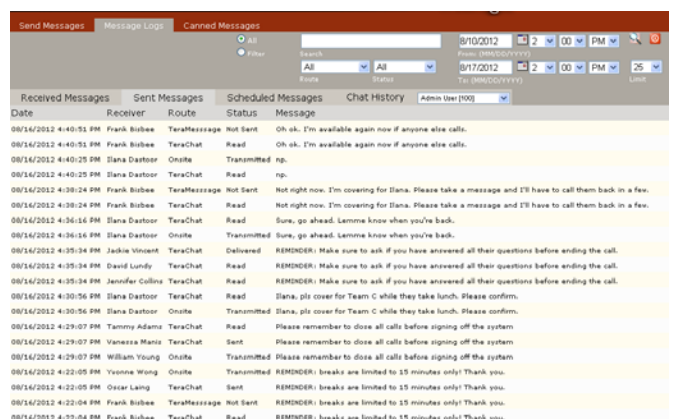
- It facilitates sending a single message to multiple Users, simultaneously.
- You can limit Users to see only other Users who belong to their same Department(s) or Group(s). This function helps you to restrict Users from sending messages to unrelated Users.



Use the intuitive map to create an unlimited number of Departments and Groups; then, easily drag and drop Users to populate them.

Logs of messages

- Access to the Master Log of messages helps the Administrator keep track of who is sending messages, and to whom.
- Full text of the message, date and time of transmission, message status (not-sent, sent, read), and the names of the sender and recipient(s), are all stored in the detailed Master Log of messages.
- Each User can access their Personal Log, to view their sent and received messages.
- The Master Log, accessible only by Administrators, shows the message traffic for your entire Users.





- Use friendly controls to search and filter messages in the Master Log and Personal Log of messages.

Functions for users by security level

- You can easily select these functions when programming each user:



User



Supervisor



Admin

	User	Supervisor	Admin
Send Messages	✓	✓	✓
Schedule Messages for future transmission	✓	✓	✓
Create and delete Users, assign security level and username/password.			✓
Edit User info (including activating/deactivating selected message destinations)		✓	✓
Create Departments			✓
Create Groups		✓	✓
View personal message log	✓	✓	✓
View, print and export Master Log			✓
Program personal canned messages	✓	✓	✓
Program department-wide canned messages		✓	✓
Program global canned messages			✓



WebPager delivered with TeraPage, TeraMessage and TeraChat solutions

- We deliver the **WebPager User Interface and Management Application** with PageRouter software when you purchase **TeraPage, TeraMessage** and/or **TeraChat**.
- **WebPager** makes a huge difference by facilitating how you create and manage Departments and Groups on a daily basis, no matter how many users you have in your Hospital.
- You can create **Departments and Groups** consisting of any mix of pagers, smartphone, tablets and/or pager users.
- PageRouter will automatically route messages to the corresponding destinations, keeping the transmission history in the Master log.



Services

Installation: WebPager is installed with PageRouter Enterprise software in a server computer, which should comply with PageRouter's operation requirements.

Canamex will take care of the installation details and the start-up of your WebPager solution. We will work together with you in determining the best possible work agenda based on your specific requirements.

Training: We will provide training to your technical and operations personnel, to become familiar with programming and operation of the WebPager User Interface and Management application.

Support: Canamex offers excellent product support after installation and start-up. We will do our best to provide you with peace of mind 24/7/365, year after year.

Contact us

We have more than 35 years of experience with a long list of customers who can tell you about our excellent products and services. Canamex messaging systems are in operation in Canada, United States, Mexico, Costa Rica, Chile, New Zealand, Australia, and in many other countries.

Customers such as Wake Forest University in Winston-Salem, NC; East Tennessee Children's Hospital in Knoxville, TN; Beth Israel Deaconess Medical Center in Boston, MA; Alberta Health Services in Red Deer, AB, and many other Hospitals, will be pleased to tell you of our reliable products and excellent services through many years of operation.



Call Canamex to configure a messaging solution specifically for your Hospital messaging needs. Let us know how many users need TeraPage, TeraMessage Mobile and TeraChat, and we will be glad to prepare a proposal. Contact us at any time at 1-800-387-4237, or send us an email to sales@canamexcom.com. We will reply as soon as possible.