



August 14<sup>th</sup>, 2013

Jorge D. Fernandez  
President  
Canamex Communications Corporation  
20 Valleywood Drive, Suite 113-C  
Markham, Ontario L3R 6G1  
Canada

Dear Mr. Fernandez,

I would like to take this opportunity to thank you for your assistance in upgrading our paging system at Pioneer Manor. As the largest facility of its kind in Northern Ontario, Pioneer Manor is home to 433 residents who must receive 24 hours of supervision and a quick response when help is needed.

Prior to installing the PageRouter paging system, we had many paging problems that delayed our staff in responding to residents. We used to spend many hours in maintaining the system, which delayed completion of other important tasks in our Department.

I am happy to say that we haven't had any paging issues since we installed PageRouter early this year. The paging coverage is excellent and messages to groups of staff are now delivered much faster. The PageRouter system is rock solid!

Using the PageRouter remote console, authorized staff can easily create and change Groups of people in each Department, to comply with daily work schedules. This is a wonderful paging administration tool that has given us a tremendous flexibility for our operations.

In the past, our maintenance staff used cell phones to communicate, which was very expensive. With the PageRouter paging system, staff can use a computer browser to send descriptive messages also stored in a Master log. This functionality has eliminated any miscommunication between users.

I would also like to thank your staff. They all are very professional and have responded very quickly to all our questions and concerns. If any of your future clients that wish to see or question our setup, please feel free to give them my name to contact me at any time.

Once again, thank you for all your great support and professional services.

Sincerely

David Rosset  
Senior Support Technician  
Pioneer Manor Long Term Care Facility  
705 674 4455 ext. 2305