



Wake Forest University Baptist  
**MEDICAL CENTER**<sup>®</sup>  
Medical Center Boulevard  
Winston-Salem, North Carolina, 27157  
<http://www1.wfubmc.edu/>

March 19, 2009

Mr. Jorge D. Fernandez  
President  
Canamex Communications Corporation  
200 Riviera Drive  
Markham, Ontario L3R 5M1  
Canada

Dear Mr. Fernandez

I would like to take this opportunity to tell you how pleased we have been with the Canamex PageRouter paging system. PageRouter has been extremely reliable and easy to use and operate.

The PageRouter system uses a Canamex transmitter and encoder, and provides complete campus coverage, as well as an approximate 12 mile radius of the campus. We have been using PageRouter since November 2002 with a 99.99% uptime.

We upgraded to PageRouter Pro in August of 2008 and we have had no downtime with the upgraded system. Currently there are approximately 1,200 pagers (alpha & numeric) on the system, and the average throughput is approximately 4 seconds. The PageRouter system processes an average of 3,000 messages per day.

The remote programming capabilities of PageRouter Pro have been a huge benefit. We can login from any computer on the network to make programming changes. Our nursing staff has benefited from being able to send pages using the WebPager feature in PageRouter Pro.

On the few occasions that we have needed assistance, you and your staff have responded quickly and effectively.

Sincerely,

*Scott Holbrook*

Scott Holbrook  
Voice Systems Administrator